

Resource and Waste Management Strategy

Action Plan 2021-2022

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Objective

We will manage municipal waste within Torbay in accordance with the waste hierarchy to drive service improvements and efficiencies.

This means that, in order of priority, we will work to prevent waste being produced in the first place, enable the reuse of products, improve how much we recycle, ensure we recovery energy from waste and, as a last resort, dispose of waste.

Principles

Reflecting on the principles with the Community and Corporate Plan, our approach in delivering our Resource and Waste Management Strategy is described below.

Enable our communities: We will involve and empower Torbay's residents to take positive action to reduce the amount of waste we generate, increase the reuse of products and increase our recycling rates.

Use reducing resources to best effect: We will work to reduce the amount of waste that we generate in Torbay, reusing goods and materials wherever possible.

Reduce demand through prevention and innovation: We will put in place initiatives and mechanisms (including improved education, engagement and communication) which aim to reduce the amount of waste we generate, in particular reducing the amount of residual waste that we dispose of.

Integrated and joined up approach: We will work to meet the Government's plans for resource and waste management and will seek to enable adoption of new legislation as and when it is introduced. We will work to ensure consistency of collections across neighbouring local authorities, aligning our Strategy with the Devon Resources and Waste Strategy and providing opportunities for partnership working towards shared objectives.

Aims

In implementing the Strategy, Torbay Council aims to:

- Encourage positive behaviour change in order to facilitate management of waste further up the waste hierarchy within Torbay's households.
- Increase the recycling rate and contribute towards the national targets of 55% recycling by 2025 and 60% by 2030.
- Reduce the amount of waste sent for energy recovery and disposal, thereby reducing carbon emissions and the associated financial costs
- Develop a resilient service which can adapt to new technology and changing legislation.

Theme 1 : Increased Education, engagement and communication

Headline Action: Deploy Recycling Support Co-ordinators (RSC's)

Specific Action Using the Recycling Support Co-ordinators, identify from round participation monitoring which households are not recycling to their full capacity or at all, especially concentrating on Food waste. Use intelligence already available from round data and crews, where to concentrate most effort. This will show quickest gains not only for increased recycling, but also help collection crews speed up collections.

Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Participation monitoring data	Claire Shears	Yes	01/12/2020	31/12/2022

Specific Action From the participation monitoring data specifically advise the relevant households which materials they need to present

Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Participation monitoring data	RSC's	Yes	01/12/2020	31/12/22

Specific Action Then Sticker the residual bins where no food waste is being presented letting the householder know that food waste should not be put in the residual bin. At the same time leaflets will be delivered explaining the benefits of food waste

	recycling, not only for Climate change, benefits to the Council, but that it can be a significant cost saving exercise for the household to review how it manages food use and its subsequent disposal.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Participation monitoring data	RSC's	Yes	01/12/2020	31/12/22
Specific Action	Where the issue is not just food waste but with the dry recycling presentation, this will again be explained with a delivered leaflet and recycling box stickers to help the resident not only recycle more, but ensure that they put the right material in the right box.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Participation monitoring data	RSC's	Yes	01/12/2020	31/12/22
Specific Action	Clarify the importance of putting the right material in the right container. The right material in the right box message is to help efficiency for the collection crews so they can reduce collection times, as well as reduce contamination issues with the recycled material collected.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	

Participation monitoring data	RSC's	Yes	01/12/2020	31/12/22
Specific Action	Identify other front line Council/partner workers who can spread the message (health visitors/carers/GPs re nappies and adult sanitary products). Clearly explain on Torbay's website and distributed literature that if any household has containment issues due to nappies or adult sanitary products then a solution will be found to help them.			
Provide clear information explaining the variety of materials that can be recycled				
Specific Action	SWISCo website to be developed (and Torbay Council website content confirmed)			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Website	TC web team	Yes	Apr 2021	Sept 2021
Specific Action	Article included in Torbay Weekly, detailing what can be recycled			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Number sent	Comms team	Yes	Complete for 2021, but do annually	
Specific Action	Leaflets clarifying what can be recycled in your specific household to be included with Council Tax bills. These are currently with in-house design team, being updated so that they can be sent out with Council Tax bills in March 2021			

Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Number sent	Torbay Council	Yes	Complete for 2021, but do annually	
Specific Action	Recycling box stickers re-issued again to the specific households that have a kerbside sort collection from boxes.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Number issued	RSC's	Yes	Continuous	
Specific Action	Use the RSC's and communications team to relaunch the home composting offer that Torbay currently advertises on its website			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Number issued	RSC's and Comms	Yes	May 2021	ongoing
Specific Action	In areas where it is not clear which property has or has not presented recycling for collection, such as flats and buildings of multiple occupancy, tailor the communications sensitively so that householders that have presented correctly, do not feel they are being wrongly targeted.			

Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Properties/roads identified	RSC's and Comms	Yes	May 2021	ongoing
Specific Action	Draft a Business case to appoint further Recycling support co-ordinator (RSC) posts to help to speed up the education programme. Once the performance of the current employed RSC's can be evaluated, it will be clear what benefit further staff would give to the business in the form of recycling gains and Climate change improvements			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
RSC' programme and performance measurement	Claire Shears	Yes	1/4/2021	31/12/2021
Specific Action	<p>Continue with the Waste Recycling Advisor (WRA's) posts who are funded as part of Torbay's joint working with Devon County Council's group, The Devon Authorities Strategic Waste Committee (DASWC). This post is available for about 18 week per year and is less proactive and hands on compared to our Recycling support co-ordinator's.</p> <ul style="list-style-type: none"> • Increase in awareness levels by residents for key issues around Contamination and Recycling/Composting • Increased levels of Home Composting and reduction of Food Waste • Increased capture of Recyclable and Compostable materials from the residual waste stream • Reduction in Contamination of collected Recyclable and Compostable material • An overall increase in the recycling rate in the respective Councils' low to medium performing areas • A decrease in the overall waste arising's in each of the Councils' low to medium performing areas 			

	<ul style="list-style-type: none"> • Decrease in Residual Waste from households • Increase awareness levels of carbon savings benefits of waste prevention, reuse and recycling. <p>This will be achieved by continued door knocking methodology, and once COVID 19 permits and so far this has resulted in over 3000 households visited over a period of 4 years with over 1000 recycling containers issued and over 5000 contact cards issued where residents weren't home.</p>
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Qtr. Reports from DCC	Ruth Edwards	Yes	1/4/2021	31/3/2023

School Education Programme

Specific Action	<p>COVID 19 permitting, re-engage with a company that we have used for many years, to continue informing pupils and staff at Torbay's schools about how to manage waste at home in the best way, again following the principles of the waste hierarchy. We will look to target at least 50% of all Torbay Schools in the first two years.</p> <p>One of the recent projects was called The Monster bin and stickers were supplied to primary schools so that the pupils could make their food caddy into a monster who liked eating recycled food which was very positively received.</p>			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Qtr. Reports from Educators	Ruth Edwards	Yes	Sept 2021	Mar 2023

Specific Action	Continue to cover the transport costs for school visits to the Energy from Waste plant in Plymouth explaining the benefits of not sending residual waste to landfill and how the clean energy is used in Devonport Dockyard for heating, as well as generating energy, which when there is surplus is supplied to the national grid.			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Take up of budget	C Shears / R Edwards	Yes	Annually Review	

Identify high performing recyclers and maximise recycling rates

Specific Action	Identify from round participation monitoring which households are recycling almost to their maximum and learn why their areas so successful			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Participation Monitoring	RSC's	Yes	1/12/2020	31/12/2022

Specific Action	Establish a recycling champion's network and set a target to have up to 10 in Torquay, Paignton and Brixham. This was something that a neighbouring authority undertook to help to get the recycling message across to their local communities.			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
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Number of Champions	C Shears / R Edwards	Yes	August 2021	Ongoing
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Give confidence to residents about impact of increased recycling, especially on climate change targets

Specific Action	Identify what media streams efficiently post the successes in increasing recycling, reduced disposal, climate change improvements and reinvestment following budget reductions. Any net Carbon gains will also be shared with Torbay Councils Climate change officer, Jacqui Warren.			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Media hits	Comms Team / Jacqui Warren	Yes	Ongoing	

Make collections as easy as possible for collection crews

Specific Action	Ask the crews to be the eyes and ears on rounds to identify where problems are so that specific improvements can be made.			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Talk to all staff	Ian Hartley	Yes	May 2021	Ongoing

Specific Action	Formulate a Domestic Waste Collection Policy for Torbay Council, clarifying responsibilities, statutory duties, side waste policy, Fly tipping policy and enforcement powers			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
EPA (1990)	Ruth Edwards	Yes	June 2021	Sept 2021
Specific Action	Identify enforcement programme (as a means of last resort) - Torbay Council want to work with its residents to recycle as much as they can, so it is hoped that no enforcement is necessary to improve recycling rates.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Number of actions	Rob Kelly	Yes	May 2021	Ongoing
Improve engagement with collection crews				
Specific Action	Identify SWISCo's requirements of its collections crews, how can their collections be made easier and more efficient, by establishing what barriers they face to provide an efficient service. An efficient service will give confidence to the residents who will then more easily engage in education programmes			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in	Time bound – Start & Finish	
Collection times	Ian Hartley	Yes	May 2021	Ongoing
Specific Action	Inform the collection crews of efficiency changes, so that they are on board with all change and can positively help to ensure improvements happen. The main topic is to ensure residents put the right materials in the right containers and the website makes this very clear, https://www.torbay.gov.uk/recycling/what-goes-in-my-bin/recycling-boxes . If this can be achieved it will make it easier and quicker for the crews to collect, mitigating delayed collections especially at busy times like Christmas.			

Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Pass Rates	Ian Hartley	Yes	May 2021	Ongoing

Theme 2 : Monitor and publicise waste volumes and recycling rates

Raise awareness of how much waste households generate

Specific Action

Continue to monitor the amount of residual waste generated by each household in Torbay.

In 2019-2020 Torbay Council managed over 65,000 tonnes of waste. 62% (over 41,000 tonnes) of this was collected directly from households using the kerbside collection services, with 23% of the waste and recycling brought to the Household Waste Recycling Centre (HWRC). 10% is waste and recycling from commercial sources; 4% generated by street cleansing and 1% from bring banks and third party sources.

The amount of residual waste each household in Torbay disposes of each year has decreased from 754 kg per household in 2006/07, to 523 kg per household in 2019/20, a decrease of nearly a third (30%).

Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
NI 191	C Shears / R Edwards	Yes	Ongoing Qtly WDF returns	
Specific Action	Continue to monitor the percentage of household waste reused, recycled or composted by each household in Torbay.			

	The percentage of household waste being reused, recycled, and composted (NI 192) in Torbay has increased from 28.08% in 2007/08 and stands at 40.2% in 2019/20.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
NI 192	C Shears / R Edwards	Yes	Ongoing Qtly WDF returns	
Specific Action	Continue to monitor the percentage of Municipal waste sent to Landfill in Torbay. Torbay Council is a Zero waste to landfill Authority, which means in simple terms that of the waste mentioned above none of it goes to landfill, it is either recycled or is sent to the Energy from Waste plant in Plymouth, where it generates heat and power.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
NI 193	C Shears / R Edwards	Yes	Ongoing Qtly WDF returns	
Deliver the “Don’t Let Devon Go to Waste” campaign				
Specific Action	Continue this ongoing campaign and work with our communications team within Torbay Council to promote in partnership with Devon County Council. Don’t Let Devon Go To Waste / Recycle Devon is a joint campaign, funded by the Devon Authorities Strategic Waste Committee, focussing on waste communications, promoting the waste hierarchy targets in Devon and Torbay – it includes a website, public relations, social media, one-to-one engagement and publications. www.recycledevon.org			

Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Web Hits and review benefits	Jointly with DCC	Yes	Ongoing	

Deliver “Love Food, Hate Waste” campaign

Specific Action	<p>Continue this ongoing campaign and work with our communications team within Torbay Council to promote in partnership with Devon County Council.</p> <p>Don't Let Devon Go To Waste / Recycle Devon is a joint campaign, funded by the Devon Authorities Strategic Waste Committee, focussing on waste communications, promoting the waste hierarchy targets in Devon and Torbay – it includes a website, public relations, social media, one-to-one engagement and publications. www.recycledevon.org</p>			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Web Hits and review benefits	Jointly with DCC	Yes	Ongoing	

Specific Action	From the SWISCO database of commercial waste collectors we can identify all the food outlets and restaurant's and encourage them to promote the “Love Food, Hate Waste” campaign			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
ECHO	John Greaves	Yes	October 2021	Ongoing

Promote availability of additional containers

Specific Action	Promote the message that any resident that wants to recycle more can have free access to the required number recycling containers, so that less waste is sent to the Energy from Waste plant to be disposed.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
TC web hits and leaflet returns	C Shears / R Edwards & RSC's	Yes	Ongoing	

Theme 3 : Changes at the Household Waste and Recycling Centre

Introduce charges for non-household waste

Specific Action	<p>Introduction of charging for <u>non</u>-household waste.</p> <p>Charging was introduced to bring Torbay in line with the rest of Devon, to reduce the amount of residual waste generated in Torbay. Torbay Council only has a legal obligation to provide recycling centre facilities for household waste – waste arising from the day to day running of a household. Items resulting from the repair or improvement of houses, for example, DIY type waste, is classified as construction waste and there is no requirement for us to provide any service for the disposal of this material or accept it free of charge.</p>
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Payment System	Paul Luscombe	Yes	1/12/2021	Ongoing

Book a slot at the Recycling Centre

Specific Action	Continued use of booking system at HWRC. Continual monitoring this system controls access and gives real time usage information that can help with the management of the site. This was brought about following the first COVID 19 lockdown restrictions and as it was so successful it will remain in place. It has also alleviated a queuing problem on the road leading up to the recycling centre which often caused an obstruction to other users on the Yalberton Industrial estate. It can also be used to deliver recycling and other messages to those who opt in, when making a booking.			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Software reports	C Shears / R Edwards	Yes	June 2020	Ongoing

Require that waste is separated for recycling prior to arrival

Specific Action	Requirement for waste to be pre-sorted prior to attendance at HWRC.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	

No	Website/ HWRC Manager	Yes	September 2021	Ongoing
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Ensuring maximum recycling achieved at the recycling centre

Specific Action	Ensure maximum recycling is achieved at the recycling centre, by raising awareness (through social media and other channels) of the need to separate recyclables before arriving at the centre. Where this is not done in advance, Officers will check the contents and either recyclables will need to be sorted on site, or the resident will need to return home to do so. This will reduce the amount of waste sent to the Energy from Waste plant. In Wales this scheme was introduced and it saw a 15% reduction in residual waste at their HWRC's
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
No	HWRC Manager	Yes	September 2021	Ongoing

Theme 4 : Introduce a garden waste collection service

Develop Business Plan to Introduce garden waste collection service

Specific Action	<p>Develop a business plan for the introduction of a garden waste collection service.</p> <p>Likely resources to be considered:-</p> <ul style="list-style-type: none"> • Is it all households with a garden (possibly up to 45,000 properties) • Is it only an opt charged for service in service (possibly up to 15,000 properties) • Dependant on properties serviced how many vehicles will be required • Is leasing vehicles initially the best option until participation numbers established
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	<ul style="list-style-type: none"> • Dependant on properties serviced how many crew will be required, drivers increasingly difficult to find across the UK, so restoring the driver academy crucial. • Dependent on properties serviced how many containers will be required and what type will work best, again look at best practice across councils • If the government don't insist on a free service what will the annual fee need to be, again look at what other councils charging • If it's an opt in service how will subscriptions be managed, marketed and publicised will this require extra resource (Customer call centre) • Use best practice form authorities already providing this service an all aspects of provision • Does the current team have the capacity to deliver this quickly, as it is a major new project • Look to develop communications by the end of July, to coincide with all adults in the UK being vaccinated, advising of a new service coming to all residents that want to opt in • Use seasonal analysis data from other authorities to establish if it needs to be an all year round service
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
This is dependent on provision to all Household with a garden or just those who require service	Ian Hartley / John Greaves	Yes	May 2021	Oct 2021

Theme 5 : Review collection from flats and multiple occupancy buildings

Review waste and recycling collections

Specific Action	Carry out review of current service to ensure a regular service is maintained.			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Round Data	Ian Hartley	Yes	March 2021	Sept 2021

Specific Action	Education at single occupancy households will be phase one of focussed approach and once that is complete, then flats and multiple occupation properties will be looked at in phase two			
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Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Participation Monitoring data	Ian Hartley	Yes	March 2022	Sept 2022

Provide advice to developers

Specific Action	This document will be reviewed to ensure all content is up to date and in line with any national guidance.			
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	Often new developments do not fully consider waste containment as a priority, this is why the 'Refuse storage for new and converted residential properties: A developers guide' has been produced, explaining how many litres of containment and for what materials are required for each dwelling. Waste storage guidance - Torbay Council			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Planning applications	Ruth Edwards	Yes	July 2021	Sept 2021

Theme 6 : Develop commercial waste services				
Develop commercial waste and recycling customer base				
Specific Action	Develop a Business case for SWISCO to expand the commercial waste collection to all businesses in Torbay. SWISCO already encourages Commercial businesses in Torbay to recycle by offering preferential rates for materials separately collected for recycling, instead of just picking up a waste that is mixed which can only be taken to the Energy from waste plant (EFW) to be disposed, as recycling plants will not accept as they will consider it contaminated.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	

ECHO	Ian Hartley / John Greaves	Yes	Sept 2021	March 2022
Specific Action	<p>Manage any Commercial waste collections in line with the new Government Resource and Waste Strategy.</p> <p>This Strategy will force some businesses to recycle more, as they will be responsible for the costs of all the packaging that they produce as defined in the Extended Producer Consultation (EPR).</p> <p>EPR is the most significant restructure of the UK's Packaging Waste Regulations since this legislation was implemented in 1997. EPR will see the cost of collecting household waste switch from the taxpayer to producers, therefore making producers responsible and providing them with the incentive to produce less waste and demonstrate a deeper commitment to reducing their environmental impact.</p> <p>A copy of this and the other three current consultations as part of the Government Resource and Waste strategy can be found by clicking on the links below:</p> <p><u>Resources and waste strategy for England - GOV.UK (www.gov.uk)</u> This link takes you to current national strategy documents.</p> <p><u>Packaging waste: changing the UK producer responsibility system for packaging waste - GOV.UK (www.gov.uk)</u> This link is to the EPR consultation info including the summary of responses.</p>			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Government Consultations	Waste Strategy team	Yes	2023	Ongoing

Theme 7 : Litter, street cleansing and fly tipping.

Review these services in line with the SWISCo restructure

Specific Action	A complete review is currently being undertaken to see if this service can be undertaken more efficiently. Different teams and even different contractors collect at lots of different locations with a mix of staff and vehicles. This is seen with Torbay Coast and Countryside trust and how their areas are managed. This will be picked up as part of this efficiency review.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
In-house dataset	Neil Coish / James Nicholas	Yes	Dec 2020	Sept 2021
Specific Action	Prior to the takeover of SWISCO council officers collected data on all locations of the litter bins across Torbay, looking at the container type, its location, frequency of use and which team it is collected by, this data will be updated and finalised.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
In-house dataset	Neil Coish / James Nicholas	Yes	July 2020	Sept 2021
Specific Action	This data will be used to formulate a plan making sure that the right type of bin is in the right location, such as entrances and exits of parks, beaches and all other public places.			

Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
In-house dataset	Neil Coish / James Nicholas	Yes	Dec 2020	Sept 2021
Specific Action	The action is to streamline this service so that one dedicated team across the whole of the bay collect in the most efficient way. A TUPE process has been completed so as of the 1st April 2021 SWISCo manages the whole bay, except for TCCT areas. The service can now be routed to prioritise litter collections at peak usage times and high usage areas while having the right mix of bins to assist this.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
In-house dataset	Neil Coish / James Nicholas	Yes	April 2021	Sept 2021
Specific Action	Trial dual bins where recycling can be collected next to residual in the same housing. This has been incorporated in the current Town Deal project at Princess Gardens in Torquay. These bins will be monitored for levels of recycling and contamination and if successful can be installed in other high profile beach and park locations across the Bay.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
In-house dataset	Neil Coish / James Nicholas	Yes	March 2021	Sept 2021

Specific Action	A review of the street sweeping requirements will also be undertaken, looking at the types of vehicles currently used, the routes currently undertaken and if the priorities are correct compared to the usage of each type of area.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Spreadsheets	Neil Coish / James Nicholas	Yes	March 2021	Sept 2021
Specific Action	Electric vehicles and plant will be reviewed for future delivery, and where possible any new equipment can then have the lowest Carbon Impact to help achieve Torbay Council's Climate emergency targets.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Demonstrations by plant providers	Neil Coish	Yes	May 2021	Nov 2021
Specific Action	Target fly-tipping hotspots to reduce fly tipping. Torbay Council have employed a new enforcement team who can target Fly-tipping hotspots. Fly-tipping can be reported on the Torbay Council website Report fly tipping - Torbay Council and as long as sufficient information is provided they can prosecute any offenders.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	

Contractor Data	Rob Kelly	Partially / Joint working	December 2020	Ongoing
Specific Action	Review collection methods so that it is possible for the town sweeper to recycle what they collect			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
NI 192	Neil Coish	Yes	June 2021	Ongoing

Theme 8 : Review of recycling banks

Review the current level of provision of the recycling banks

Specific Action	Review the current recycling bank provision and assess case for additional recycling banks for materials such as cardboard, plastic and cans. This could help those householders with little room in or outside their property, but who want to contribute to the climate emergency and recycle as much as they can.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Weighbridge	Ian Hartley	Yes	May 2021	Dec 2021
Specific Action	Review how other authorities manage their recycling bank provision. Teignbridge District Council currently have cardboard banks and through shared intelligence this option can be explored.			

	By looking at best practice from other authorities, decisions can be made on how appropriate this service can be in Torbay.			
Measurable – What dataset	Achievable – Who will do this	Relevance – Does it fit in your area	Time bound – Start & Finish	
Information sharing with similar Authorities	Ian Hartley	Yes	May 2021	Dec 2021